



**From:** Lapp, Don G.  
**Sent:** Friday, April 27, 2012 9:04 AM  
**To:** Ken Stein  
**Cc:** Wise, Brook P.  
**Subject:** FW: Express Employment Professionals

Good morning Ken.

I want to take this opportunity to congratulate and thank you for the great Meet the Zor event on Thursday, April 26, 2012. It was by far the best planned and organized MTZ that I have attended. The quality of attendees with whom I spoke was excellent, and we have several strong leads to pursue.

Express is a great franchise model, and as a former owner for 12 years, I can attest to the ability to own your business, but not be in business alone. The ability to achieve income and lifestyle expectations and to build something of value to liquidate in the future is achievable at Express by owning a single franchise.

We look forward to working with you and your team in the future. Let's build the Express name on Long Island!

All the best to you.

**Respectfully,**

**Don Lapp**  
**VP - Northeast Zone**  
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